

*I Mina Trentai Kadtro Na Lihelaturan Gudhan*  
**APPOINTMENTS**

DOCUMENT NO.	APPOINTEE	POSITION	AGENCY	APPT. DATE	TERM LENGTH	CMTE REFERRED	DATE REFERRED	PUBLIC HEARING DATE	CMTE REPORT FILED	DATE CONFIRMED	NOTES
35GL-19-0214	Lesley-Anne Leon Guerrero	Member	University of Guam Board of Trustees	3/7/19	Six (6) Years from date of Confirmation	Committee on Higher Education and the Advancement of Women, Youth, and Senior Citizens	3/11/19	4/12/19 2:00 p.m.	4/22/19 10:26 a.m.		



# The Office of Senator Amanda L. Shelton

*Legislative Secretary & Chairwoman*

Committee on Higher Education and the Advancement of Women, Youth and Senior Citizens

*I Mina'trentai Singko Na Liheslaturan Guåhan*  
35<sup>th</sup> Guam Legislature

April 15, 2019

The Honorable Tina Rose Muña Barnes  
Speaker  
*I Mina'trentai Singko na Liheslaturan Guåhan*  
163 Chalan Santo Papa  
Hagåtña Guam, 96910

*PEA*

VIA: The Honorable Régine Biscoe Lee  
Chairperson, Committee on Rules

RE: Committee Report on the Appointment of Lesley-Anne Leon Guerrero

Håfa Adai Speaker Barnes:

Transmitted herewith is the Committee Report on the appointment of Lesley-Anne Leon Guerrero to serve as a member on the University of Guam Board of Trustees, and which was referred to the Committee on Higher Education and the Advancement of Women, Youth and Senior Citizens.

Committee votes are as follows:

- 4 TO CONFIRM
- \_\_\_\_\_ TO NOT CONFIRM
- 1 TO REPORT OUT ONLY
- \_\_\_\_\_ TO ABSTAIN
- \_\_\_\_\_ TO PLACE IN INACTIVE FILE

Sincerely,

Senator Amanda L. Shelton

RECEIVED  
 APR 15 2019  
  
 COMMITTEE ON RULES

*2:36pm.*

2019 APR 22 AM 10:26  
*R*





# The Office of Senator Amanda L. Shelton

*Legislative Secretary & Chairwoman*

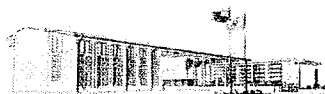
Committee on Higher Education and the Advancement of Women, Youth and Senior Citizens

*I Mina'trentai Singko Na Libeslaturan Guåhan*  
35<sup>th</sup> Guam Legislature

## COMMITTEE REPORT

### Appointment of Lesley-Anne Leon Guerrero

To serve as a Member of the University of  
Guam Board of Trustees to serve six (6)  
years from the date of confirmation.





# The Office of Senator Amanda L. Shelton

*Legislative Secretary & Chairwoman*

Committee on Higher Education and the Advancement of Women, Youth and Senior Citizens

*I Mina'trentai Singko Na Libeslaturan Guåhan*  
35<sup>th</sup> Guam Legislature

April 15, 2019

## MEMORANDUM

**To:** **All Members**  
Committee on Higher Education and the Advancement of Women, Youth and Senior Citizens

**From:** **Senator Amanda L. Shelton** *AS*  
Committee Chairperson

**Subject:** **Committee Report on the Appointment of Lesley-Anne Leon Guerrero**

Transmitted herewith for your consideration is the Committee Report on the appointment of Lesley-Anne Leon Guerrero to serve as a member on the University of Guam Board of Trustees.

This report includes the following:

- Copy of COR Referral of the Appointment
- Copy of the Appointment Letter to the Speaker
- Copy of the Appointment Packet & Supporting Documents
- Notices of Public Hearing & Other Correspondence
- Copy of the Public Hearing Agenda
- Public Hearing Sign-in Sheet
- Submitted Written Testimonies & Supporting Documents
- Committee Report Digest
- Committee Vote Sheet

Please take the appropriate action on the attached vote sheet. Your attention to this matter is greatly appreciated. Should you have any questions or concerns, please do not hesitate to contact me.

*Si Yu'os Ma'åse'!*



Senator Amanda L. Shelton,  
Vice Chairperson

Speaker Tina Rose Muña Barnes,  
Member

Vice Speaker Telena Cruz Nelson,  
Member

Senator Kelly Marsh (Taitano), Ph.D.,  
Member

Senator Sabina Flores Perez  
Member

Senator Clynton E. Ridgell  
Member



**COMMITTEE ON RULES**  
**SENATOR RÉGINE BISCOE LEE, CHAIR**  
*I MINA'TRENTAI SINGKO NA LIHESLATURAN GUÅHAN*  
**35<sup>TH</sup> GUAM LEGISLATURE**

Senator Joe S. San Agustin,  
Member

Senator Jose T. Terlaje,  
Member

Senator Therese M. Terlaje,  
Member

Senator James C. Moylan,  
Member

Senator Mary Camacho Torres,  
Member and  
Chair, Subcommittee on Protocol

March 11, 2019

## MEMO

**To:** **Rennae Meno**  
Clerk of the Legislature  
**Attorney Julian Aguon**  
Legislative Legal Counsel

**From:** **Senator Régine Biscoe Lee**  
Chairperson, Committee on Rules

**Re:** **Referral of Appointment**

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*Buenas yan Háfa adai.*

As Chairperson of the Committee on Rules, I am forwarding the referral of the following appointment:

**Appointee:** **Lesley-Anne Leon Guerrero**  
**Position:** **Member, Board of Trustees, University of Guam**  
**Term Length:** **Six (6) Years from date of confirmation**

The appointee's nomination packet may be referenced in the Guam Legislature's website at [http://guamlegislature.com/35th\\_mess\\_comms.htm](http://guamlegislature.com/35th_mess_comms.htm). Please refer to the following document:

**"35GL-19-0214 - Office of the Governor of Guam - Appointment and Supporting Documents for Lesley-Anne Leon Guerrero, Member, Board of Trustees, University of Guam."**

Please ensure that the aforementioned appointment is referred to **Senator Amanda L. Shelton, Chairperson of the Committee on Higher Education and the Advancement of Women, Youth, and Senior Citizens.**

If you have any questions or concerns, please feel free to contact Mary Maravilla, Committee on Rules Director at 472-2461.

Thank you for your attention to this important matter.

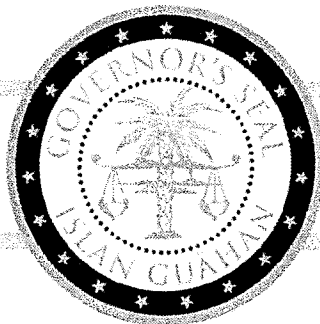
Respectfully,

  
**Senator Régine Biscoe Lee**  
Chairperson, Committee on Rules

UFISINAN I MAGA'HAGA  
OFFICE OF THE GOVERNOR

LOURDES A. LEON GUERRERO  
MAGA'HAGA - GOVERNOR

JOSHUA F. TENORIO  
SIGUNDO MAGA'LARI - LIEUTENANT GOVERNOR



March 7, 2019

35GL-19-0214  
Speaker Tina Rose Muña Barnes

Honorable Telena Cruz Nelson  
Acting Speaker  
*I Mina'trentai Singko Na Liheslaturan Guahan*  
Guam Congress Building  
163 Chalan Santo Papa  
Hagatna, Guam 96932

MAR 08 2019  
Time 10:46 AM (1)PM  
Received By: *[Signature]*

RE: Board Appointment

Dear Madame Speaker:

By virtue of the authority vested in me pursuant to the Organic Act of Guam and the local laws applicable to the following position, I am pleased to transmit the following appointment and supporting documents for:

APPOINTEE: Lesley-Anne Leon Guerrero  
POSITION: Member, Board of Trustees  
University of Guam  
TERM LENGTH: Six (6) Years from date of confirmation

The appointment is subject to the consent of *I Liheslaturan Guahan*. Please schedule a hearing at your earliest convenience.

*Senseramente,*

*[Signature]*  
JOSHUA F. TENORIO  
*I Segundo Maga'láhen Guahan*  
Lieutenant Governor of Guam

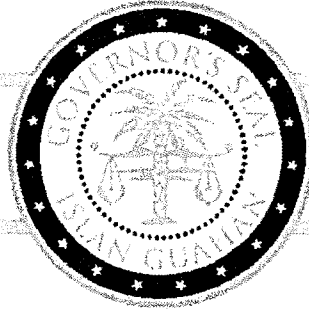
cc: Governor of Guam

0214

2019 MAR - 8 PM 12:12  
*[Handwritten mark]*

UFISINAN I MAGA'HÅGA  
OFFICE OF THE GOVERNOR

LOURDES A. LEON GUERRERO  
MAGA'HÅGA - GOVERNOR



JOSHUA F. TENORIO  
SIGUNDO MAGA'LÅHI - LIEUTENANT GOVERNOR

February 21, 2019

Lesley-Anne Leon Guerrero



Dear Ms. Leon Guerrero:

Pursuant to my authority under 17 GCA § 16104, I am appointing you to serve as a


**MEMBER, BOARD OF REGENTS, UNIVERSITY OF GUAM**

Appointing you to this position comes with great responsibility because you will have a vital role to perform which will place many demands on your time and energy. Integrity and honesty are virtues that I prioritize for my Administration to exemplify, and I know that you will do the same while in service to the people of Guam. Your responsibilities shall be significant and consequential. I trust that you will fulfill your duties and set a standard for others to follow.

I appreciate your willingness to serve in this position, and I am confident that your time will be spent in a manner to improve the island of Guam.

This appointment is subject to the advice and consent of *I Liheslaturan Guahån*. If you have any questions or concerns, please contact the Office of the Governor.

*Senseramente,*

  
JOSHUA F. TENORIO  
Akto Maga'låhen Guahån  
Acting Governor of Guam

cc: Lourdes A. Leon Guerrero, Governor of Guam

**LOURDES A. LEON GUERRERO**  
Governor

**JOSHUA F. TENORIO**  
Lieutenant Governor



## OFFICE OF THE GOVERNOR OF GUAM Nomination and Appointment Information Sheet

The following information is required for submission to the  
Speaker of *Liheslaturan Guåhan* in accordance with Title 4, Guam Code Annotated Section 2103

### NOMINEE INFORMATION

<b>Last Name</b> LEON GUERRERO	<b>First Name</b> LESLEY-ANNE	<b>Middle Initial</b>
<b>Mailing Address</b> [REDACTED]		<b>Apartment/Unit #</b>
<b>City</b> [REDACTED]	<b>State</b> [REDACTED]	<b>Zip Code</b> [REDACTED]
<b>Phone</b> [REDACTED]	<b>E-mail Address</b> [REDACTED]	
<b>Position to which Appointment is Made</b> Member, Board of Trustees, University of Guam		
<b>Are you a citizen of the United States?</b> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		
<b>If no, are you authorized to work in the United States?</b> Yes <input type="checkbox"/> No <input type="checkbox"/>		

### EDUCATION

SCHOOL (Name, City and State)	DATES OF ATTENDANCE	TYPE OF DEGREE	YEAR EARNED
<b>High School</b> Notre Dame High School	1993-1997	Diploma	1997
<b>College</b> Chaminade University Honolulu, Hawaii		Bachelors (Communications/PR)	2002
<b>Graduate School</b> University of Guam Mangilao, Guam		Professional MBA	2015
<b>Other Degree</b>			



## EMPLOYMENT HISTORY

<b>Name of Present/Last Employer and Mailing Address</b> Bank of Guam Hagatna, Guam	<b>Position Title</b> VP, Director of Customer Experience
	<b>Dates Held</b> 8/2011 - Present

<b>Previous Employer and Mailing Address</b> Guam Homeland Security/Office of Civil Defense Agana Heights, Guam	<b>Position Title</b> Public Affairs Officer
	<b>Dates Held</b> 7/2007 - 2/2011

<b>Previous Employer and Mailing Address</b> Recovery Coordination Office Office of Civil Defense (OCD) Agana Heights, Guam	<b>Position Title</b> Project Officer
	<b>Dates Held</b> 7/2004 - 7/2007

<b>Previous Employer and Mailing Address</b>	<b>Position Title</b>
	<b>Dates Held</b>

<b>Previous Employer and Mailing Address</b>	<b>Position Title</b>
	<b>Dates Held</b>

## PRIOR GOVERNMENT OF GUAM SERVICE

<b>Agency or Department Name</b>		<b>Position Title</b>
<b>Address</b>	<b>Phone No.</b>	<b>Dates Held</b>

<b>Agency or Department Name</b>		<b>Position Title</b>
<b>Address</b>	<b>Phone No.</b>	<b>Dates Held</b>

**PRIOR GOVERNMENT SERVICE (EXCLUDING GOVERNMENT OF GUAM)**

<b>Agency or Department Name</b>		<b>Position Title</b>	
<b>Address</b>	<b>Phone No.</b>	<b>Dates Held</b>	

<b>Agency or Department Name</b>		<b>Position Title</b>	
<b>Address</b>	<b>Phone No.</b>	<b>Dates Held</b>	

**TRAINING**

<b>INSTITUTE/SEMINARS/ON-THE-JOB TRAINING</b>	<b>DATE</b>

**AWARDS**

<b>List all educational, professional, civic awards, and recognition for public service:</b>
Familia Champion of the Year, BOG President's Excellence Award, 2018 Department of the Year, BOG, 2016 Guam Young Professional of the Year, Guam Chamber of Commerce, 2015 Department Manager of the Year, BOG, 2014

**PROFESSIONAL INVOLVEMENT**

<b>List involvement on a local/national/international level. List organizations, activities participated in, and offices held:</b>
Guam Young Professionals, Guam Chamber of Commerce, 2014 - Present Junior Achievement, Board Member, 2012 Mercy Actions Marianas, Ltd., Board Member 2016 - Present Guam Women's Chamber of Commerce, 2017 - Present Guam Hotel & Restaurant Association, 2008-2011 Guam Pandemic Planning Task Force, 2009 - 2011 Multi Hazards for Schools Planning Team, 2009 - 2011

### COMMUNITY / CIVIC INVOLVEMENT

**List organizations, activities participated in, and offices held:**

Certified Customer Experience Professional, Customer Service Institute of America  
Governor's Meritorious Achievement Award for Excellence  
Meritorious Recognition and Salute to Disaster Preparedness Award, Office of the Governor  
Protocol And Special Events Chair, Depart of Homeland Security National Level Exercise Top Officials 4  
Protocol and Vice-Chair, Cross Border Regional Full Scale Exercise

### PUBLICATIONS AND PRESENTATIONS

**List any published articles, papers delivered at professional meetings, etc.:**

### MILITARY SERVICE (Please attach Form DD-214)

<b>BRANCH</b>	<b>DATES OF SERVICE</b>	<b>RANK AT DISCHARGE</b>	<b>TYPE OF DISCHARGE</b>

### OTHER INFORMATION

(1) Have you ever been found guilty of a felony in any court, whether within or without the United States?

Yes  No  If so, please specify in detail: \_\_\_\_\_

Address of the Court: \_\_\_\_\_

Date(s) of Conviction: \_\_\_\_\_

Specific Infraction Committed: \_\_\_\_\_

**(2) Have you ever been declared mentally incompetent by any court, whether within or without the United States?**

Yes  No  If so, please specify in detail the reasons and facts related to such declaration:

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**(3) Have you ever been found not guilty or not punishable in any criminal proceedings by reason of insanity?**

Yes  No

**(4) Have you ever been confined to a mental institution for any reason?**

Yes  No  If so, please specify in why the appointing authority believes you that you are not suffering from any mental illness or affliction:

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**LOURDES A. LEON GUERRERO**  
Governor



**JOSHUA F. TENORIO**  
Lieutenant Governor

**OFFICE OF THE GOVERNOR OF GUAM**

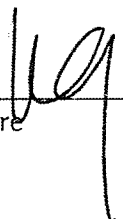
**Statement of Financial Interests**  
(Required by 4 G.C.A. §13104.1)

TO: The Honorable Lourdes A. Leon Guerrero  
Governor of Guam  
Ricardo J. Bordallo Governor's Complex  
Adelup, Guam 96910

FROM: Lesley-Anne Leon Guerrero

- I have no financial interest in any business
- I do have interest(s) in the following business(es):

NAME AND ADDRESS OF BUSINESS INTEREST	TYPE AND AMOUNT OF INTEREST

  
Signature \_\_\_\_\_

March 5, 2019  
Date \_\_\_\_\_

**AFFIDAVIT / DECLARATION UNDER PENALTY OF PERJURY**

I, the undersigned, do hereby depose and say that: (1) I have read and reviewed the information contained in the attached Appointment/Nomination letter from the Governor of Guam; (2) that the matters contained in the Appointment/Nomination letter, together with all attachments thereto, are true and correct and that I am competent to testify to said matters; and (3) that this Declaration is made for the purpose of complying with the requirements of 4 G.C.A. Section 2103.5.

I declare under penalty of perjury under the laws of Guam (4 G.C.A. Section 4308) that the foregoing is true and correct.

  
Lesley-Anne Leon Guerrero

Print Name and Signature

March 5, 2019

Date



**Government of Guam**  
**GUAM POLICE DEPARTMENT**  
**RECORDS & IDENTIFICATION SECTION**  
P.O. Box 23909  
Guam Main Facility, Guam 96921



February 25, 2019

**SUBJECT: CRIMINAL HISTORY RECORD**

<b>NAME:</b>	Lesley-Anne LEON GUERRERO		
<b>DATE OF BIRTH:</b>	[REDACTED]	<b>FINGERPRINT#:</b>	NONE
<input checked="" type="checkbox"/>	The individual has no record of criminal conviction(s) in GPD files that are subject to Guam law and rules and regulations of the Department.		

\*\*\*\*\*NOTHING FOLLOWS\*\*\*\*\*

*THIS INFORMATION MAY BE LIMITED TO A LOCAL CRIMINAL OFFENSE ONLY AND IS NOT INTENDED FOR USE FOR ANY LOCAL, STATE, OR FEDERAL LAW ENFORCEMENT AGENCY.*

The absence of an original GUAM POLICE seal invalidates this police clearance.  
REVISED 01/06/19

By Direction: **BARBIE**

  
**STEPHEN C. IGNACIO**  
Acting Chief of Police



# SUPERIOR COURT OF GUAM

Guam Judicial Center • 120 West O'Brien Drive • Hagatña, Guam 96910

Telephone (671) 475-3370/475-3449

Fax (671) 472-2856

**DANIELLE T. ROSETE**  
Clerk of Court

Name: **LESLEY ANNE LEON GUERRERO**

SS#:

ID#



Date of Birth:



## CERTIFICATE OF SEARCH

The undersigned Clerk hereby certifies the following results of a diligent search of the records of this Court:

**Criminal Cases:**

- A.  No Case Found
- B. 1. Criminal Case No.
- 2. Criminal Case No.
- 3. Criminal Case No.
- 4. Criminal Case No.
- 5. Criminal Case No.

Criminal Record: Page 1 of 1

**Civil Cases:**

- A.  No Case Found
- B. 1. Civil Case No.
- 2. Civil Case No.
- 3. Civil Case No.
- 4. Civil Case No.
- 5. Civil Case No.

Civil Record: Page 1 of 1

Request for further information may be addressed at the Records Division of the Superior Court of Guam, Guam Judicial Center, 120 West O'Brien Drive, Hagatña, Guam. Hours of operation are Monday – Friday, 8:00 a.m. to 5:00 p.m. Closed Saturday, Sunday and local/federal holidays. Court Clearances are Non-Refundable.

Dated: 03/06/2019

**DANIELLE T. ROSETE**  
Clerk of Court

BY: **JEANETTE B. ROBERTO**  
Deputy Clerk

Prepared By: **JBR**



The absence of an original Court Seal invalidates this document



## LESLEY-ANNE LEON GUERRERO



### PROFILE

An innovative, service-driven professional with experience in customer service, public relations, community outreach and emergency management. Motivated by opportunities to create memorable experiences and passionate about helping people.

### WORK EXPERIENCE

#### **VICE PRESIDENT, DIRECTOR OF CUSTOMER EXPERIENCE**

BANK OF GUAM  
HAGATNA, GUAM  
8/2011 - PRESENT

Responsible for the general direction of the organization's Customer Experience and Support Team Services and relevant strategic goals

Implements infrastructure and process improvements through the study of customer satisfaction and behavior, industry trends and competitive knowledge

Monitors key performance metrics and sets goals and objectives to drive service level, performance standards and improve customer satisfaction

Provides reports to management regarding operational efficiency, performance issues, recommendations for improvements relative to customer experience

Establishes policies for rapid and effective resolution of support cases and chronic or significant complaints or quality issues to maximize efficiency and customer loyalty

#### **PUBLIC AFFAIRS OFFICER**

GUAM HOMELAND SECURITY/OFFICE OF CIVIL DEFENSE  
AGANA HEIGHTS, GUAM  
7/2007 - 2/2011

Management position, reported directly to the Homeland Security Advisor on all daily matters, public perception and approval, emergency activations and incidents of national significance

Served as the official spokesperson for the organization working closely with local media and various marketing groups to maintain partnerships, publicize the organization's mission, develop outreach and training initiatives and to promote public support of response efforts

Developed and edited press releases, media advisories, talking points for senior leadership, public service announcements, fact sheets and press packets for public distribution

Managed the content and overall direction for all social and traditional media to include all print, radio and television interviews, news releases, press conferences, the [www.guamhs.org](http://www.guamhs.org) website, facebook, twitter and YouTube accounts

Responsible for the overall program management of all outreach activities to include the coordination of public education and awareness initiatives, the *Get Ready Guahan* and the *Know How Now* multi-hazards campaigns, grant writing, program development and coordination of special events, government ceremonies and promotional activities

Prepared annual grant investment justifications detailing budget estimations, projected timelines and milestones to secure funding to support new and ongoing public information and community outreach efforts

Supervised the Joint Information Center (JIC) as the Lead Public Information Officer (PIO) for the Government of Guam employing the *One Message, One Voice* strategy throughout numerous emergencies and disasters and facilitated the Island's emergency communications and mass public messaging system through the activation of the Emergency Alert System (EAS)

Periodically updated and revised the Public Information and Crisis Communication Emergency Operating Procedures (EOPs) as outlined in the Guam Emergency Response Plan (GERP) and organizational Standard Operating Procedures (SOPs)

Evaluated public opinion and advised leadership on methods of enhancing public image, conducted research and studied trends on needed areas for effective speech writing

Served as the liaison with military, private sector, non-profit and non governmental organizations in developing community relations, strengthening stakeholder partnerships and promoting volunteer and community based programs

#### **PROJECT OFFICER**

RECOVERY COORDINATION OFFICE, OFFICE OF CIVIL DEFENSE  
AGANA HEIGHTS, GUAM  
7/2004 - 7/2007

Managed \$92 million in disaster related projects in coordination with the Federal Emergency Management Agency (FEMA) for Typhoon Chata'an (DR-1426), Super Typhoon Pongsona (DR-1446) and Tropical Storm Tingting (DR-1533) for various Government of Guam and local non-profit organizations

Coordinated the completion of all federally funded projects with local department and agency heads, village majors, local contractors and FEMA Representatives

Prepared correspondence on behalf of government applicants regarding requests for additional funding, alternate projects, de-obligation appeals and requests for cost share adjustments

Managed all procurement for Public Assistance Grants and Recovery Coordination Office funded expenditures



## EDUCATION

### UNIVERSITY OF GUAM | MANGILAO, GUAM

Professional Master of Business Administration Degree, 12/2015

Honors: Overall Academic Scholar

### CHAMINADE UNIVERSITY | HONOLULU, HAWAII

Bachelor's Degree, 5/2002

Major: COMMUNICATIONS, PUBLIC RELATIONS

Honors: magna cum laude

## AFFILIATIONS

- GUAM YOUNG PROFESSIONALS, GUAM CHAMBER OF COMMERCE (2014-Present), Be Inspired Chair
- JUNIOR ACHIEVEMENT (2012- Present), Board Member
- LUPUS AWARENESS GROUP OF GUAM (2012 – Present)
- GUAM WOMEN'S CHAMBER OF COMMERCE (2017-Present)
- GUAM HOTEL AND RESTAURANT ASSOCIATION (2008-2011), Safety and Security Sub-Committee Member
- GUAM PANDEMIC PLANNING TASK FORCE (2009-2011), Public Information and Crisis Communications Lead
- MULTI HAZARDS FOR SCHOOLS PLANNING TEAM (2009-2011), Training Team Member

## ADDITIONAL INFORMATION

- FAMILIA CHAMPION OF THE YEAR, Bank of Guam President's Award of Excellence 2018
- DEPARTMENT OF THE YEAR, Bank of Guam 2016
- GUAM YOUNG PROFESSIONAL OF THE YEAR, Guam Chamber of Commerce 2015
- DEPARTMENT MANAGER OF THE YEAR, Bank of Guam 2014
- CERTIFIED CUSTOMER EXPERIENCE PROFESSIONAL, Customer Service Institute of America
- GOVERNOR'S MERITORIOUS ACHIEVEMENT AWARD FOR EXCELLENCE
- MERITORIOUS RECOGNITION AND SALUTE TO DISASTER PREPAREDNESS AWARD, Office of the Governor of Guam
- PROTOCOL AND SPECIAL EVENTS CHAIR, Department of Homeland Security National Level Exercise TOP OFFICIALS 4
- PROTOCOL AND VIP CHAIR, Cross Border Regional Full Scale Exercise

## REFERENCES

JOAQUIN PLG COOK

INTERIM PRESIDENT/CEO, BANK OF GUAM

Phone Number: 671.472.5510

Email Address: [jcook@bankofguam.com](mailto:jcook@bankofguam.com)

LORENA M. UNTALAN

US DEPARTMENT OF HOMELAND SECURITY

FEMA REGION IX – PACIFIC AREA OFFICE

Phone Number: 671.689.4903

Email Address: [lorena.untalan@fema.dhs.gov](mailto:lorena.untalan@fema.dhs.gov)



Office of Senator Shelton Guam Legislature <officeofsenatorshelton@guamlegislature.org>

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## FIRST NOTICE of Public Hearing - April 12, 2019

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Office of Senator Shelton Guam Legislature <officeofsenatorshelton@guamlegislature.org> Fri, Apr 5, 2019 at 5:48 PM  
Bcc: phnotice@guamlegislature.org

April 5, 2019

### MEMORANDUM

To: All Senators, Stakeholders and Media  
From: Senator Amanda L. Shelton  
Legislative Secretary and Chairperson, Committee on Higher Education and the Advancement of Women, Youth and Senior Citizens

Subject: FIRST NOTICE of Public Hearing - April 12, 2019

*Håfa Adai!*

Please be advised that the Committee on Higher Education and the Advancement of Women, Youth and Senior Citizens will convene a public hearing on Friday **April 12, 2019** beginning at 2:00PM in *I Liheslaturan Guåhan's* Public Hearing Room (Guam Congress Building, *Hagåtña*).

On the agenda are the following items:

**Confirmation Hearing for Lesley-Anne Leon Guerrero to serve as a member of the University of Guam Board of Regents**

**Confirmation Hearing for Deborah C. Belanger to serve as a member of the Guam Community College Board of Trustees**

The hearing will broadcast on local television, GTA Channel 21, Docomo Channel 117/60.4 and stream online via *I Liheslaturan Guåhan's* live feed. A recording of the hearing will be available online via Guam Legislature Media on YouTube after the hearing. If written testimonies are to be presented at the Public Hearing, the Committee requests that copies be submitted prior to the public hearing date and should be addressed to Senator Amanda L. Shelton. Testimonies may be submitted via hand delivery to the Office of Senator Amanda L. Shelton at the Guam Congress Building, 163 Chalan Santo Papa, Hagåtña, Guam or via email to officeofsenatorshelton@gmail.com. In compliance with the Americans with Disabilities Act, individuals requiring special accommodations or services should contact the Office of Senator Amanda Shelton at (671) 969-2574 or by sending an email to officeofsenatorshelton@gmail.com.

We look forward to your attendance and participation.

Si Yu'os Ma'åse



John Paul Manuel &lt;jpmanuel@gmail.com&gt;

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**SECOND NOTICE of Public Hearing - April 12, 2019**

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John Paul Manuel <jpmanuel@gmail.com>  
To: marym@guamlegislature.org

Wed, Apr 17, 2019 at 2:00 PM

----- Forwarded message -----

From: **John Paul Manuel** <jpmanuel@gmail.com>

Date: Wed, Apr 10, 2019 at 1:49 PM

Subject: SECOND NOTICE of Public Hearing - April 12, 2019

To: Sabrina Matanane &lt;sabrina@kuam.com&gt;, nestor@kuam.com, , carmen@kuam.com, joan@kuam.com, news@sorensenmediagroup.com, reporters@postguam.com, news@guampdn.com, news@k57.com, phill@k57.com, rlintiaco@guampdn.com, heugenio@guampdn.com, John O'Connor &lt;johntaoconnor@gmail.com&gt;, kst okish@gmail.com, editor@pacificislandtimes.com, Maureen Maratita &lt;publisher@glimpsesofofguam.com&gt;, businesseditor@glimpsesofofguam.com, reporter2@glimpsesofofguam.com, Joy White &lt;reporter4@glimpsesofofguam.com&gt;

April 10, 2019

MEMORANDUM

To: All Senators, Stakeholders and Media

From: Senator Amanda L. Shelton

Legislative Secretary and Chairperson, Committee on Higher Education and the Advancement of Women, Youth and Senior Citizens

Subject: SECOND NOTICE of Public Hearing - April 12, 2019

*Håfa Adai!*

Please be advised that the Committee on Higher Education and the Advancement of Women, Youth and Senior Citizens will convene a public hearing on Friday **April 12, 2019** beginning at 2:00PM in *I LihesLaturan Guåhan's* Public Hearing Room (Guam Congress Building, *Hagåtña*).

On the agenda are the following items:

**Confirmation Hearing for Lesley-Anne Leon Guerrero to serve as a member of the University of Guam Board of Regents****Confirmation Hearing for Deborah C. Belanger to serve as a member of the Guam Community College Board of Trustees**

The hearing will broadcast on local television, GTA Channel 21, Docomo Channel 117/60.4 and stream online via *I LihesLaturan Guåhan's* live feed. A recording of the hearing will be available online via Guam Legislature Media on YouTube after the hearing. If written testimonies are to be presented at the Public Hearing, the Committee requests that copies be submitted prior to the public hearing date and should be addressed to Senator Amanda L. Shelton. Testimonies may be submitted via hand delivery to the Office of Senator Amanda L. Shelton at the Guam Congress Building, 163 Chalan Santo Papa, Hagåtña, Guam or via email to [officeofsenatorshelton@gmail.com](mailto:officeofsenatorshelton@gmail.com). In compliance with the Americans with Disabilities Act, individuals requiring special accommodations or services should contact the Office of Senator Amanda Shelton at (671) 969-2574 or by sending an email to [officeofsenatorshelton@gmail.com](mailto:officeofsenatorshelton@gmail.com).

We look forward to your attendance and participation.

Si Yu'os Ma'åse

*I Mina'trentai Singko Na Liheslaturan Guåhan*

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Updated as of 3.11.19



# The Office of Senator Amanda L. Shelton

*Legislative Secretary & Chairwoman*

Committee on Higher Education and the Advancement of Women, Youth and Senior Citizens

*I Mina'trentai Singko Na Libeslaturan Guahan*  
35<sup>th</sup> Guam Legislature

**Public Hearing**

**April 12, 2019**

**2:00PM**

**Guam Congress Building Public Hearing Room**

## Public Hearing Agenda

**2:00PM**

- I. Confirmation Hearing for Lesley-Anne Leon Guerrero to serve as a member of the University of Guam Board of Trustees**
  
- II. Confirmation Hearing for Deborah C. Belanger to serve as a member of the Guam Community College Board of Trustees**
  
- III. Adjournment**





# The Office of Senator Amanda L. Shelton

Legislative Secretary & Chairwoman

Committee on Higher Education and the Advancement of Women, Youth and Senior Citizens

*I Mina'trentai Singko Na Libeslaturan Guahan*

35<sup>th</sup> Guam Legislature

## Public Hearing Sign-in Sheet Friday, April 12, 2019

### Ms. Lesley-Anne Leon Guerrero, Board of Regents University of Guam

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Jennalemon Guerrero				797-8659	jennajo.leonguerrero@gmail.com
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# The Office of Senator Amanda L. Shelton

*Legislative Secretary & Chairwoman*

Committee on Higher Education and the Advancement of Women, Youth and Senior Citizens

*I Mina'trentai Singko Na Libeslaturan Guåhan*

35<sup>th</sup> Guam Legislature

## Public Hearing

### Sign-in Sheet

Friday, April 12, 2019

**Ms. Lesley-Anne Leon Guerrero, Board of Regents**

**University of Guam**

NAME	AGENCY OR ORGANIZATION (IF ANY)	WRITTEN TESTIMONY	ORAL TESTIMONY	CONTACT NUMBER	EMAIL ADDRESS
Marva Leon Guerrero	UOG		✓		

# Lesley-Anne Leon Guerrero

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Bank of Guam | Vice President, CX Director | 671.483.9600 | lesleyanne79@gmail.com

April 11, 2019

Senator Amanda Shelton

*Oversight Chair, Committee on Higher Education  
and the Advancement of Women, Youth and Senior Citizens*

Guam Congress Building  
163 Chalan Santo Papa  
Hagatna, Guam 96910

*Subject: Personal Testimony – Nominee for the University of Guam Board of Regents*

I am incredibly humbled and honored to sit before you today as a nominee for the University of Guam Board of Regents. Let me first begin by telling you a little about myself. I am the daughter of Kenny San Nicolas Leon Guerrero originally of Inarajan and Connie Jo Brennan Shinohara and Gil A. Shinohara of Barrigada Heights. I have blessed to be supported throughout my life by an incredibly large family, 34 to be exact - made up of 1 mom, 2 dads, 6 brothers, 2 sisters and 22 nieces and nephews – which are 22 reasons why I have a vested interest in sustaining and growing our local university.

I returned to Guam after I completed my undergraduate degree in 2002. If you recall, this just months before the Island was hit by Super Typhoon Pongsona. My mother at the time, was the Director of the Guam Recovery Office and was responsible for overseeing several FEMA funded projects. She helped direct the recovery efforts immediately following the storm which included establishing and managing the Island's 3 Disaster Recovery Centers. These centers housed multiple local and federal agencies who offered individual assistance to our island residents who were left devastated by Pongsona. I learned how our island recovers, picks up the pieces and what our government can do to support those efforts. More importantly I learned about the resilience of our people and how hard times really do bring out their true generosity. This was probably the first time I realized my passion for helping people.

In the years following, I began my career with the Government of Guam working multiple facets of our local emergency response system. Within 8 years, I worked on multiple federally declared disasters including Super Typhoon Pongsona, Typhoon Chata'an, Typhoon Paka and Tropical Storm Tingting. I was responsible for over \$92 million in public assistance projects for our island which included projects for Guam Waterworks Authority, Guam Public Schools System, Office of the Governor and the rebuilding of Government House.

In the transition of administrations my run with the Government of Guam came to an end and in 2011, after a short-lived retirement from government service, a job opportunity brought me to the Bank of Guam's 10<sup>th</sup> floor. I remember interviewing with then President and CEO, Lou Leon Guerrero and having to admit that one - I was not a Bank of Guam customer and two – I knew nothing about banking. Her response was equal parts reassuring and inspiring – she told me, Lesley – I'm a nurse and if I can do it, so can you.

She was right. Today, I currently serve as the Vice President, Customer Experience Director for Bank of Guam where I have worked for the past 7.5 years. I oversee a dedicated team of 31 who make magic for our customers every day. Since joining the Bank Family in 2011, I think I have made a positive impact on both the people and business sides of the house – implementing the type of change that isn't just good for business but that's also good for our community.

One of the first tasks given to me was to outsource our phone calls. Efforts were already underway to outsource this service to a third-party partner. After researching the options and learning about the bank's operations, I decided to instead build our own contact center– this required upgrading our existing technology, introducing new systems of automation and up training the staff to prepare them for their new roles. Admittedly, this was not the cheapest or easiest choice. But today, I'll tell you it was the best choice. We now have the capability to track call types, monitor calls for quality and view our customer interactions no matter what branch or department they visit and in 2018 alone had customer service scores that surpassed industry averages by 11%.

Throughout the years I've been allowed the flexibility to be creative and run with my ideas with the goal of improving the service we offer our customers. In the past few years, I launched two strategic customer experiences initiatives – the first, the Familia Ambassador Program, our take on the concept of a universal associate - a move many within the industry have taken to elevate their customer experiences. The second was the establishment of the Customer Engagement Group, a program built on a renewed commitment to community and an opportunity to truly celebrate our customers.

In preparation for this role as Regent, I've read through the University's charter document, annual report but found particular interest in the Good to Great Implementation Plan. The road to Great envisioned under the leadership of Dr. Underwood who called for end of complacency – he said “Some believe that a few million dollars more in appropriations will solve most of our difficulties, and that we can continue to do what we have always done. This is simply not the case. If we avoid making decisions based on our institutional priorities, we will quickly become irrelevant. We must plan for our future.”

Good to Great is that plan. A plan capable of yielding even greater opportunities for our students and for our island. Within G2G, Student Experience is highlighted as a key issue. After reading this section, I realized how I could add value as Regent. For the past seven years, I've devoted much of my banking career to understanding our customers. I studied industry trends, key performance indicators, customer satisfaction drivers across all various service industries. I believe my experience and understanding of how every aspect of an organization contributes to every customer's experience will bring a different perspective to this board.

Delivering great student experiences will require engagement at all levels, the journey our students live through from application to graduation is filled with highs and lows – our job should be to focus equally on both ends of the spectrum as our greatest failures often are the starting points for our biggest success. Together, I believe we can enhance the Triton experience, making it effortless, memorable and inspiring.

In January of 2014, I became a Triton and joined Cohort 11 better known as Co-HEART with 14 other strangers and embarked on what was one of the craziest, most rewarding times of our lives.

The real value in the program is in the people, the ones you experience it with and the professors and business partners that share their knowledge, experience and perspectives with you along the way. This is something that you don't get from an online program and I'm actually not sure something you get outside of UOG. This is part that makes us relevant. But these experiences must exist in every class, cohort and within each one of our schools.

I believe in change, the kind of change that is good for our people and their futures and I believe UOG is an integral part of driving that kind of change. To enlighten, to discover, to serve – this is the core of the University's mission and I'm committed to upholding that.

Thank you for this opportunity to give back to an organization that empowers and uplifts our people. I look forward to working with you to ensure the university receives the support it needs to continue its quest to be great. It is my hope that this testimony helped to illustrate my dedication, my drive to work hard and not settle for what's easy, my ability to seek out alternative solutions and the ability to balance traditional views with new purpose. Thank you for your time today, for the good work you do for all of us and for your partnership in ensuring the University's vision for the future becomes a reality for our island.

Si Yu'ous Ma'ase,

A handwritten signature in black ink, appearing to read 'LA' or 'L.A.', written in a cursive style.

Lesley-Anne Leon Guerrero



Office of Senator Shelton Guam Legislature <officeofsenatorshelton@guamlegislature.org>

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## Testimonial for Lesley A. Leon Guerrero, UOG Board of Regents

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AMF <annmarie.flores@gmail.com>

Fri, Apr 12, 2019 at 5:42 PM

To: officeofsenatorshelton@guamlegislature.org

Office of Senator Amanda Shelton

Testimonial for Lesley Anne Leon Guerrero, UOG Board of Regents

Lesley Anne Leon Guerrero has been a blessing to my life for 25+ years. God brought us together in 1993 as Freshmen at Notre Dame High School and we have maintained a friendship that is envied by most. Since high school Lesley has spearheaded events for our class and is a natural leader. As long as I have known her, Lesley has always been a trustworthy individual. She is a vault that can be trusted with your deepest secrets, and a morale beacon who will always try to direct you towards the greater good. She has a knack for always seeing the good in people and does her best to give each individual the benefit of the doubt, although I always tease her that is a weakness, it is rare to find people whose hearts are so genuine that they truly believe all others have it in them as well.

Lesley is the Godmother to my son and I chose her because I wanted an individual who I could trust to help me raise him to be a great man. I trust Lesley with the most precious individuals in my life and if something were to happen to me and my husband, I know she would help raise my children to be great people.

She happily gives 100% of herself to whatever project is given to her. She always makes time for family and close friends, no matter how busy or exhausted she may be. Lesley is without a doubt one of the greatest women I have been blessed to have such a close relationship with. She has a huge immediate family that frequently gathers together, and it is easy to see where her warmth comes from. Her family echoes her generosity and kindness. It is hard to put into words the type of woman Lesley is, because it is so rare to find individuals like her. She is a beautiful soul, inside and out. I pray that my son one day finds a wife as great as his Nina, and that my daughter is able to find a friend or to be the friend that Lesley is to me.

The UOG Board and the community would greatly benefit by having a member like Lesley.

Ann-Marie Flores Balajadia





UNIVERSITY OF GUAM  
UNIBETSEDÁT GUAHAN

Senior Vice President  
Academic and Student Affairs

April 12 2019

Honorable Senator Amanda L. Shelton  
Committee on Higher Education and the Advancement of Women, Youth and Senior Citizens  
Guam Congress Building  
163 Chalan Santo Papa Street  
Hagåtña, Guam 96910

Dear Chairperson Shelton and Members of the Committee,

*Buenas yan Håfa Adai!*

*Sen dangkulo na Si Yu'os Ma'ase* for this opportunity to present my testimony in support of Lesley-Anne Leon Guerrero to the University of Guam Board of Regents.

As a 25 year veteran of the UOG community, I believe Ms. Leon Guerrero will bring in new energy as a top graduate of UOG's Professional Master of Business degree program, a program I launched on Guam almost 14 years ago for working professionals in Guam, the Marianas and Micronesia .

Leslie represents a broad spectrum of our stakeholders among our student population, alumni, businesses, and professional associations and NGOs. She understands the purpose of delivering public value throughout the fabric of our community. She represents a relatively younger demographic population that is socially and environmentally responsible, culturally relevant, and appreciates the value of building local intellectual capacity for our island and our surrounding region.

Ms. Leon Guerrero has demonstrated that our locally built capacity can excel and gain recognition for their hard work and commitment, sense of altruism, and respect for professionalism. This, through her earned Reina Leddy GYP of the Year award. She has also displayed the heart and soul for honoring our commitment to develop and transform lives through what the University of Guam delivers.

I am thrilled to speak on behalf of many underrepresented minorities and first-generation learners to welcome Lesley-Ann Leon Guerrero as the newest and youngest professional on our UOG Board of Regents. She will bring a diverse perspective and will infuse a breath of fresh air to ensure our cultural values of *respetu* and *inafa' maolek* are honored.

*Senseramente, yañ Biba UOG!*

Anita Borja Enriquez, D.B.A

April 11, 2019

MEMORANDUM FOR Senator Amanda L. Shelton

FROM: Denise Perez Raphael

SUBJECT: Testimony for the Confirmation Hearing for Lesley-Anne Leon Guerrero to serve as a member of the University of Guam Board of Regents

1. My name is Denise Perez Raphael from Ipan, Talofofo and now residing in Yigo. I am currently serving as active duty with 14 years as a service member of the Guam Air National Guard with a background of Hospitality Management and Logistical Support / Operations. I also serve as the Treasurer for the Autism Community Together Organization.
2. I have known Lesley-Anne Leon Guerrero since 1993 while attending Notre Dame High School. She has always been motivated to be top of the class, which is why she was nominated as class President during senior year. After high school she furthered her education at Chaminade University in Honolulu and graduated with a Bachelors of Communications with a special emphasis in Public Relations and a Professional Masters of Business Degree from the University of Guam.
3. She is also a member of the Guam Young Professionals, Junior Achievement Board Member, MAML Board (Mercy Action), Guam Women's Chamber of Commerce Member and actively supports the Lupus organizations/events. Her involvement in these clubs demonstrate commitment and service before self.
4. I truly believe Lesley-Anne Leon Guerrero has the abilities and knowledge to fulfill her responsibilities as a member of the University of Guam Board of Regents. Her achievements in furthering her education and her involvement in numerous organizations only shows how committed and dedicated she is. Her academic background, professional experience, and personal qualities/attributes make her a great nominee for the Board of Regents at the University of Guam.
5. I give you my full recommendation that Lesley-Anne Leon Guerrero will be a great leader, mentor, and serve the public in its best interest.

Respectfully,

Denise P. Raphael

# Francis Perez Camacho

P.O. Box 1243 Hagatna, GU 96932  
(671) 647-6801  
frank.camacho@pfeguam.com

April 12, 2019

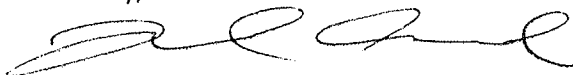
Dear Chairman and Members of the Committee:

Hafa Adai! It is with great pleasure that I recommend Lesley Leon Guerrero to serve as a Member of the University of Guam Board of Regents. I've known Lesley for over 14 years since her employment with the Guam Civil Defense and Office of Homeland Security. I have seen her successful transition to the private sector through her current employment with Bank of Guam. In addition to her professional accomplishments, Lesley has also shown her commitment to the community at large through her involvement in civic and non-profit organizations. She has always displayed a high degree of professionalism, integrity, and honesty.

These are important traits that I believe are necessary for a Board Member of UOG

With her extensive background in Government, private sector, and community involvement, I believe Lesley would be an excellent candidate and make significant contributions to the UOG Board of Regents.

Sincerely,



Francis Perez Camacho  
Executive Vice President & Chief Operating Officer  
Personal Finance Center





Office of Senator Shelton Guam Legislature  
<officeofsenatorshelton@guamlegislature.org>

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## Lesley Leon Guerrero - Testimony (UOG Board of Regents)

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Valerie Mafnas <valerie.mafnas@ipehq.com>

Fri, Apr 12, 2019 at 9:38 AM

To: "officeofsenatorshelton@guamlegislature.org" <officeofsenatorshelton@guamlegislature.org>

Senator Shelton,

I would like to offer my verbal testimony below on behalf of Lesley Anne Leon Guerrero.

I have known Lesley for over 20 years. In that time, we were classmates as Notre Dame High school, class of 1997 where she served as class president. We went to college together, worked together at the Bank of Guam and since, she has been one of my closest and dearest friends. I have known her in different capacities and I can attest she has consistently and selflessly been a role model to the community. She is a compassionate and remarkable leader, where her grace and character is felt by those around her.

She is a catalyst of change. She radiates positive energy with a can-do attitude 100% of the time. I have seen her face challenges head on whether it be work related, school related (when she pursued her masters degree) and most notably with health issues. Yet through it all, she pushes through and commits to getting the job done. She is a role model to our island community. I send my highest recommendation that Lesley be confirmed to the Board of Regents for the University of Guam.

Very respectfully,

Valerie Mafnas



Office of Senator Shelton Guam Legislature  
<officeofsenatorshelton@guamlegislature.org>

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## TESTIMONY SUBMISSION : Lesley Anne Leon Guerrero

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**Meriza Peredo** <merizaperedo@gmail.com>  
To: officeofsenatorshelton@guamlegislature.org

Fri, Apr 12, 2019 at 1:55 PM

Håfa Adai Madame Chairwoman Shelton,

I'd like to submit my testimony in support of the confirmation of Lelsey-Anne Leon Guerrero for a seat on the University of Guam's Board of Regents.

I have been blessed to have known Lesley for over 20 years. First as a classmate at Notre Dame High School, then as a best friend, Godmother to my son, and officially as one of my 'Biha sisters'.

Lesley Leon Guerrero holds herself to an exceptional standard as a team player or leader. She possesses a compassion that scrutinizes self accountability to the state of her home, friends, teammates, coworkers and most of all to our community. Lesley's output of resilience and strength goes unmatched and continues to be a source of inspiration for everyone who works with her to give their very best.

Lesley has always been able to lead with an honest and unselfish vision. As a God fearing woman, she prays for discernment on all her choices and always seeks guidance that allows her to make decisions that are best for all.

Im certain that Lesley will always hold herself to the highest of integrity that will always ensure the dignity of all those she has been entrusted with.

I am most confident that the Univeristy of Guam will benefit tremendously having an advocate like Lesley Leon Guerrero oversee the policies that will affect the faculty and students, and a vision that will bring the University of Guam to the next level for our island.

Thank you so much for this opportunity to submit this testimony.



# The Office of Senator Amanda L. Shelton

*Legislative Secretary & Chairwoman*

Committee on Higher Education and the Advancement of Women, Youth and Senior Citizens

*I Mina'trentai Singko Na Liheslaturan Guåhan*  
35<sup>th</sup> Guam Legislature

## COMMITTEE REPORT DIGEST

### I. OVERVIEW

The Committee on Higher Education and the Advancement of Women, Youth and Senior Citizens convened a public hearing on Friday, April 12, 2019 at 2:00 PM in *I Liheslatura's* Public Hearing Room. Among the items on the agenda was the consideration of the appointment of Lesley-Anne Leon Guerrero to serve as a Member on the University of Guam Board of Trustees, and whose appointment history is as follows:

- Appointed by Governor Lourdes A. Leon Guerrero on February 21, 2019, to serve six (6) years from the date of confirmation;
- Appointment packet forwarded to *I Liheslatura* on March 8, 2019;
- Appointment packet forwarded to this committee for public consideration on March 11, 2019.

#### Public Notice Requirements

Notices were disseminated via e-mail to all main media broadcasting outlets on Friday, April 5, 2019 (5 day notice), and again on Wednesday, April 10, 2019 (48 hour notice)

#### Senators Present

Senator Amanda L. Shelton, Chairperson  
Senator Kelly G. Marsh (Taitano), Ph.D.

### II. SUMMARY OF TESTIMONY & DISCUSSION

The public hearing was Called-to-Order at 2:04PM

Senator Amanda L Shelton: *Dr. Enriquez we can start with you.*

Dr. Anita Borja Enriquez: [See attached written testimony]

Senator Amanda L Shelton: *Si Yu'os Ma'ase Dr. Enriquez, Mr. Kilayko*

Mike Kilayko: *"Good afternoon Ms. Secretary, I'm a small business owner and I am here to testify in support of the nomination of Lesley Leon Guerrero for regent at the University of Guam. I have Ms Leon Guerrero in a professional capacity for almost three years. We collaborate on an almost month to month basis for lighting projects from my company, QMS lighting and the Bank of Guam. You may be familiar with the Bank of Guam headquarters down the street being illuminated nightly specific colors to bring awareness to social programs. I want to point out this unique and unprecedented project was championed and largely executed by Ms. Leon Guerrero. Through the*



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*involved in and she executed at the bank in her role as Vice President of Customer Experience at the Bank of Guam. We have worked on numerous events that are island wide like the IFIT run and the block party which benefit numerous non-profit organizations on island like Guam cancer care the American Cancer society. Dually though she holds an executive title, I have personally observed Ms. Leon Guerrero's genuine approachability and willingness to work side by side with vendors and community partners of the bank and fellow bank team members. On a personal note, she has been an inspiration for me, as she shows how to bridge the gap between the private sector and the community in general, especially non-profit organizations and charities. I find myself admiring these traits in Ms. Leon Guerrero and believing these are model traits to emulate. As someone outside looking in I see the respect the Bank of Guam family has for her and held in high regard by members of the business community such as myself and valuable past experience working in GovGuam. It is rare to find this unique combination of talents and attributes to fulfill this new role. It is for these numerous qualities that I mention that I know Ms. Leon Guerrero will prove to be a valuable asset to the University community and our island community in general."*

Senator Amanda L Shelton: *"Thank you very much Mike. Mr. Felix?"*

Chris Felix: *"I also speak in favor of Ms. Leon Guerrero, I'm the chairman of the board of regents this this year. And I really look forward to her serving on the Board of Regents. She fills a gap we desperately need, she looks at things from a perspective that unfortunately being an old man that I am, I don't look at anymore. And she'll be bringing to the board of regents that perspective. I look very forward to working with her, I have delayed appointments to my committees until she's on board, I have all kinds of things for her to do. So please consider her and thank you."*

Senator Amanda L Shelton: *Thank you very much Mr. Felix. Is there anyone else who wants to testify?"*

Maria Leon Guerrero: *"Madam Senator thank you very much to allow me to testify on behalf of Lesley Leon Guerrero for the University of Guam Board of Regents. Occasionally in life, you run across a person who truly inspires you. Lesley Leon Guerrero is one of those people in my life. I first got to know Lesley when she joined the Bank of Guam in 2010 as our director of Customer Service. We teamed up to rebuild the Bank of Guam customer service center from the ground up. Including reimagining the people the process and the technology in order to accomplish strategic goals. For six month we were joined at the hip and I felt like Lesley and I were speaking the same language. She is a woman with a razor sharp intellect, passion for excellence and a vision for the future. We completed our project successfully and under Lesley's leadership, both the contact center and the banks over all customer service was dramatically improved. Lesley continues to play a key role in strategic initiatives. Quite frankly she is the employee every employer dreams of having. I thought I knew everything there was about Lesley until we attended the Dandor Leadership Seminar along with 20 other individuals. This seminar tested our hearts and our minds and I discovered a side of Lesley I did not previously shown me, a side that was struggling with a debilitating physical condition that often shut her down robbing her of natural energy and zest for life. Lesley was an inspiration to the entire group, because she did not allow her physical condition to define her nor limit her potential. Through her courage and her sheer will she was able to overcome her physical challenges and actually rise to the level where was inspiring and leading others. Lesley Leon Guerrero is one of the upcoming leaders to watch on our island and she will bring valuable presence to the University of Guam Board of Regents. She has demonstrated her professional capability in both the public and the private sector. She continues to climb. Her generosity and compassion for those less fortunate is legendary and is reflected in her long tradition of service to various community causes. Lesley is more than an accomplished professional, she is an inspiring human being and without any hesitation whatsoever, I give her my highest endorsement. Thank you."*

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Senator Amanda L Shelton: *Thank you very much, is there anyone else who wishes to testify? If not thank you to the panel and I'd now like to call up Lesley.*

Lesley-Anne Leon Guerrero: [See written testimony]

Senator Amanda L Shelton: *Thank you very much Lesley, I think from all the testimony I heard here today and knowing you personally of course, I have all the confidence that you will serve Guam well on the board so thank you very much for accepting the appointment and congratulations to you. I am very thankful to the governor for appointing you to the position. I'd like to thank all your family and supporters here in support of your nomination, I think it's also a testament that these people who are different parts of the community that support you. I just want to ask as a general question to board nominees, as an employee of the Bank of Guam, in your personal business or family, is there any conflict of interest that you foresee?*

Lesley-Anne Leon Guerrero: *No I don't see any conflict*

Senator Amanda L Shelton: *Recently UOG has faced issues with sexual harassment and changing it's policy, and the whole me too movement we're experiencing throughout the country, as you know sexual assault is not something that's foreign to us, UOG adopted a new sexual harassment policy in 2016 and I just want to reiterate to you the University needs to do more for victims of sexual assault, that our University has a moral obligation to ensure that all of the students there are protected and educated and go somewhere where they feel safe to fulfill their dreams of being educated and starting a career, that the University is a launching pad. What do you think can be done to prevent sexual assault on campus and within the University of Guam community so that we provide the students what necessary to thrive.*

Lesley-Anne Leon Guerrero: *"I think you mentioned partly what my answer will be and that's really awareness, the more aware that our students are and our faculty members are the more educated we are the more alert we are. One of the things we struggle with in the bank of Guam is the parking lot and we implement the buddy system. I remember when I was pursuing my masters degree at UOG we would study rather late and we would park closer , we walked together and we used the buddy system. But aside form that and aside from using our own accountability for our own safety, I think just as many other programs can flourish through public-private sector partnerships I think there's a lot of non-profit organizations that offering awareness type programs that we can partner with for awareness at the University. I think it's talking about it and making sure everyone is aware about it at the university and then working together to fight it at the university and say no violence and sexual assault."*

Senator Amanda L Shelton: *"Thank you very much Lesley I look forward to moving your nomination on the floor."*

### **III. FINDINGS & RECOMMENDATIONS**

The Committee on Higher Education and the Advancement of Women, Youth and Senior Citizens hereby reports out the appointment of Lesley-Anne Leon Guerrero to serve as a Member of the University of Guam Board of Trustees, with the recommendation to do confirm.





# The Office of Senator Amanda L. Shelton

*Legislative Secretary & Chairwoman*

Committee on Higher Education and the Advancement of Women, Youth and Senior Citizens

*I Mina'trentai Singko Na Liheslaturan Guahan*  
35<sup>th</sup> Guam Legislature

## COMMITTEE VOTE SHEET

### Nomination of

**Lesley-Anne Leon Guerrero to serve as a member on the University of Guam Board of Trustees to serve six (6) years from date of confirmation.**

	SIGNATURE	TO DO CONFIRM	TO NOT CONFIRM	TO REPORT OUT ONLY	TO ABSTAIN	TO PLACE IN INACTIVE FILE
<b>Senator Amanda L. Shelton</b> Chairperson		✓				
<b>Vice Speaker Telena C. Nelson</b> Vice Chairperson						
<b>Speaker Tina Rose Muña Barnes</b> Member		✓				
<b>Senator Régine Biscoe Lee</b> Member						
<b>Senator Joe S. San Agustin</b> Member						
<b>Senator Kelly Marsh (Taitano)</b> <b>Ph.D</b> Member				✓		
<b>Senator Therese M. Terlaje</b> Member						
<b>Senator Mary C. Torres</b> Member		✓				
<b>Senator Louise Borja Muña</b> Member		✓				

